



Licensing & Out of Hours Compliance Team - Representation

Name	Steve Harrison
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	
Telephone Number	

Premise Details

Application Ref No	REF 259417
Name of Premises	Units 1&2
Address	Retail Unit M110, South Quay Street, Manchester, M3 3HA

Representation

The Licensing and Out of Hours Team have assessed the likely impact of the grant of this application, considering several factors, including the nature of the business, (online sales and delivery), the proximity of residential properties, the hours applied for and the type of training provided for staff. The applicant has offered a limited operating schedule that indicates how the premises shall operate. I have spoken to the applicant's legal representative who has provided me with some more details on how the applicant intends to provide a service

I would like to propose the following licence conditions are added to the operating schedule in order to fully promote the licensing objectives of The Prevention of Public Nuisance, The protection of children from harm.:-

1 Delivery drivers shall conduct the collection and delivery of goods in a manner that will not cause any noise disturbance to local residents. This includes the avoidance of slamming doors, playing music, shouting and sounding of horns to signal their arrival.

2 Customers shall be instructed when placing orders that only deliveries to a premise with a valid postcode will be made and that no collections can be allowed directly from the driver in the street or any public area.

3 Staff training shall be documented and refreshed every six months for each member of staff. This training shall include

Challenge 25 training

Recognising signs of drunkenness

Proxy sales

How to refuse service

4 Staff must always be in possession of formal identification when working and be over the age of 18 years. This identification shall be shown to a relevant licensing officer or police constable upon request

5 The premises licence holder will ensure that a sticker is applied to all

consignments of alcohol. The sticker shall read "This package contains age restricted products. Ensure the recipient is over 18 years"

6 A log shall be kept recording all instances when a consignment of alcohol has not been delivered for the reasons that the person(s) is or appear to be under 18 years of age. The log shall record the date and time of refusal and the name of the staff member who refused the sale.

7 The challenge 25 scheme shall be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof of age documentation.

This shall comprise of a passport, photo card driving licence, An HM Forces warrant card or a card bearing the PASS hologram

8 The Designated Premises Supervisor shall maintain an updated letter of authorisation to serve alcohol. This shall be kept at the warehouse and be available for inspection from a licensing officer of police constable on request.

9 The Designated Premises Supervisor shall have day to day control of the business and be available at the premises on request

Recommendation: Approve with Conditions (Outlined Above)

REPRESENTATION FROM CLLR1

From: William Jeavons [REDACTED]
Sent: 29 June 2021 18:42
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: Joan Davies [REDACTED]; Marcus Johns
[REDACTED]

Subject: Re: Premises Licence (new) 259417/BJ1: Units 1&2, Retail Unit M110, New Quay Street, Manchester, M3 3HA, (Deansgate ward)

Hello

I have been contacted by local residents and am writing on my and their behalf to object to this application.

These units sit directly on an increasingly busy street (Little Quay Street) with double yellow lines controlling use and adjacent to Leftbank apartments which includes a large number of residential apartments.

As part of the City Centre transport strategy this street is a fundamental route for through traffic and access to developments in the St Johns, Water Street and on the Factory sites.

This application for a delivery service will have an impact on parking, congestion, noise on collection and delivery of orders. No mention is made of a management and how this will be handled. The operating hours mean potential night time disruption and noise while deliveries are picked up and distributed.

I am objecting to:

Hours of operation.
No active management plans.
No explanation of collection / delivery of orders
Restrictions of hours and process of delivery of stock to the unit.

My objections relate to all areas of the licensing objective.

Regards

William

Councillor William Jeavons
Labour Member - Deansgate Ward Manchester

[REDACTED]
[REDACTED]
[REDACTED]

REPRESENTATION FROM RES1

From: Evelyn O'Dowd [REDACTED]
Sent: 30 June 2021 11:09
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Fwd: Reference: 259417/BJ1 Units 1&2, Retail Unit M110, New Quay Street

Apologies, my previous email was sent too early.

I understand from Gorilla's website that deliveries are by bike. There doesn't appear to be a building planning application so the format of the site is unknown. There needs to be an internal space where the bikes are loaded and the riders wait for orders. The pavement cannot be used as a 'bike store' as current bike delivery riders appear to behave when collecting from other retail outlets.

Regards
Evelyn
E O'Dowd, [REDACTED]

----- Forwarded message -----

From: Evelyn O'Dowd [REDACTED]
Date: Wed, 30 Jun 2021 at 11:02
Subject: Reference: 259417/BJ1 Units 1&2, Retail Unit M110, New Quay Street
To: <premises.licensing@manchester.gov.uk>

Good Morning

I don't have an objection to the licence application, per se, as I understand alcohol sales are not for consumption on site. My concern is around the potential for additional traffic relating to deliveries to and from the premises.

Large deliveries to site will require the vehicle to either park on New Quay Street or to use the layby on Water Street. Neither solution is very satisfactory. Parking on New Quay Street will cause congestion. Parking in the layby on Water Street means occupying the whole of the only layby in this area where parking is prohibited by Spinningfields Estate Management. In addition, the layby is directly opposite residents apartments so deliveries should only occur during the day, and not at busy periods.

I understand from Gorilla's website that deliveries are by bike. There doesn't appear

Regards
Evelyn